

Good agreements make good friends

Dear visitor(s)

How nice of you to visit Antwerp: The Antwerp City tour guides kindly welcome you.

To ensure that your visit goes as smoothly as possible, we ask you to note and respect the following points of attention and suggestions:

When booking

- Give us / Experience Antwerp useful information via the input field under 'Order notes': what age are the participating youngsters? Which subject(s) do they follow? How does this visit fit in with their program?

Before the walk

- Divide the participants into groups in advance: in our experience, splitting into groups on the spot is often a time-consuming task.
- We appreciate that accompanying supervisor(s) know their pupils.

During the walk

- No drinking or eating (no sweets) during the walk.
- Mobile phones are silenced and use is limited to urgencies: no music, no videos.
- Earbuds are put away:
 - o We often go into dialogue with the group, because we prefer an interactive and dynamic approach: open-mindedness is good for everyone.
 - o We expect the accompanying supervisors to participate actively. Your expertise is highly appreciated and contributes to the success of the walk.
- If undesirable or inappropriate behaviour of the participants hinder the city walk or our work as guide, the guide reserves the right to end the walk prematurely. Fortunately, that is highly exceptional. We hope it remains that way.

Thank you in advance for your cooperation.

We hope that the instructions above will contribute to the success of the activity. We are looking forward to your visit!

Kind regards

Antwerpse Stadsgidsen (The official Antwerp City tour guides)